



**CITY OF BRISTOL, VIRGINIA**  
**Community Development Department**  
300 Lee Street  
Bristol, Virginia 24201  
(276) 645-7470

**COVID -19 Update**

Even though City Hall is closed, we are continuing to assist businesses and individuals with the following services:

**Building Permits:** To initiate a building permit, to ask any building related question, or to call for an inspection, please contact:

**Commercial projects:** Mike Johnston, Building Official  
[mjohnston@bristolva.org](mailto:mjohnston@bristolva.org)  
276-821-6091

**Residential projects:** Wesley Woodby, Residential Inspector  
[Wesley.woodby@bristolva.org](mailto:Wesley.woodby@bristolva.org)  
276-696-1130

Please know that city staff will be taking all precautions with on-site visits, including physical distancing from any individuals at the site. *Please assist us by following this basic critical precaution.*

To pay for or make arrangements for receiving a permit and receipt, please contact: Amy Dula, Office Manager, at [amy.dula@bristolva.org](mailto:amy.dula@bristolva.org) or 276-645-7470. We are now taking payments by credit card and we encourage you to use that method.

**Planning and Zoning:** For zoning, subdivision, and sign permit questions, please contact Sally Morgan, City Planner, at [sally.morgan@bristolva.org](mailto:sally.morgan@bristolva.org) or 276-645-3784. Also, the zoning map and other mapping information is available from the city website: <https://bristolva.interactivegis.com/login/> Sign in under Public Access. If you would like assistance with our GIS information, you may contact Sally or Kelly Miller at [Kelly.miller@bristolva.org](mailto:Kelly.miller@bristolva.org)

**Code Enforcement:** The city is doing limited code enforcement during this time, however, to report an issue, please contact Chad Osborn at [chad.osborn@bristolva.org](mailto:chad.osborn@bristolva.org) 276-696-2634.

**Community Development Block Grant (CDBG) Program:** For any questions about minor home repair, CDBG applications, or other housing-related matters, please contact Ellen Tolton at [ellen.tolton@bristolva.org](mailto:ellen.tolton@bristolva.org) or 276-645-7473.

For all other matters or general questions, please contact Amy Dula at 276-645-7470 and leave message if necessary. Our department is working from home to stay well and prevent the virus spread, so please be patient with us. We are doing what we can to continue all services to the public.

**STAY AT HOME, WASH HANDS, SAVE LIVES!**