



Office of the
City Manager

City of Bristol, Virginia

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FOR IMMEDIATE RELEASE: COVID-19 IMPACTS TO CITY SERVICES AND MEETING SCHEDULES

City Hall and other city facilities will remain closed to the public until further notice due to the spread of COVID-19 in the community. In order to protect the health and safety of employees, alternate work schedules and telework schedules are being utilized for essential employees. Special safety protocol has been developed for police, fire, and EMS staff members. Citizens are encouraged to visit the city directory for information on how to contact departments and staff members in order to conduct business via telephone and email.

In addition to facility closures, city transit services are now operating by appointment. Citizens may call (276) 645-7384 to schedule an appointment for transportation to work, medical appointments, and essential grocery shopping only. Trash collection will continue as scheduled, but is limited to bagged waste in a city-issued receptacle only. Bulk waste pickup must be scheduled in advance by calling (276) 645-7380, and may be delayed.

The playground area at Sugar Hollow Park is closed until further notice, but trails remain open for walking, hiking, and biking.

Citizens are encouraged to vote in the May 5 City Council election by requesting an absentee ballot by mail. For more information, please contact the Elections office at (276) 645-7318. In person absentee voting, with identification, is also available in the drive-thru at City Hall.

All regularly scheduled board, commission, and council meetings have been cancelled through April 28th. City Council has adopted procedures for electronic meetings that may be utilized during the COVID-19 emergency.

Closures and service changes are regularly updated on the city's website at:
<https://www.bristolva.org/617/Community-Preparedness>.